

# **RSU PUBLIC MEDIA REFUND POLICY**

## **DONATIONS & MEMBERSHIP PAYMENT**

1. Payment for Donation and/or Membership is final upon submission.
2. RSU Public Media and Rogers State University are not responsible for refunding money donated to RSU Public Media for membership, donations and/or pledge drives.
3. RSU Public Media may choose to review refund requests by a case by case scenario in the event that:
  1. A customer feels they have been wrongly charged an incorrect price and/or fee.
  2. It is determined that RSU Public TV has made, or might have made, an error in processing a payment.

## **ONLINE STORE PRODUCT REFUNDS AND RETURNS**

1. Payment for products purchased from any RSU Public Media website is final upon submission. In general, RSU Public Media does not issue refunds on products or accept returns.
2. RSU Public Media and Rogers State University will be held under no legal obligation to refund payments or accept returns any time after shipping the product(s).
3. RSU Public Media may however choose to consider honoring a return or refund for a product purchase at their sole discretion.
4. In the event that RSU Public Media makes a mistake in shipping the wrong item(s), and can confirm the validity of such claim, the correct item will be shipped without any additional charge to the customer.

## **ACCEPTANCE OF RSU PUBLIC MEDIA REFUND POLICY**

The terms listed in this policy are final. Therefore, if you do not agree to these terms, do not use this website or any of our affiliated websites. By making purchases on our websites, you signify your agreement to the terms and conditions of this Refund Policy. We reserve the right, at our sole discretion, to change, modify, add, or remove portions of this policy at any time. Users are encouraged to check back to this page often to make note of any changes to this policy. Your continued use of this site following the posting of any changes to these terms shall mean that you have accepted those changes regardless if you were aware of them at the time of using the website(s).

Questions regarding this policy may be directed to 1-800-823-7210.